



THE SAGE GROUPsm

VoIP – CONVERGENCE TECHNOLOGIES SERIES

OVERVIEW

The VoIP-Convergence Technology Series is a three part course designed to cover the basics of telephony networks and data networks. The third part of the series explains how these two types of traditional networks are used together to provide Voice over Internet Protocol (VoIP) services. The series uses texts which prepare participants for the CompTIA Convergence Technology Professional (CTP+) certification.

OBJECTIVES

After participating in the series, participants will be able to:

- Identify network architecture
- Discuss network devices
- Explain various diagnostic tools for troubleshooting TCP/IP networks
- Install analog and digital phone lines in home and PBX installations
- Combine telephony and data networks in convergence networks

FORMAT

The VoIP-Convergence Technology Series is a 45-hour program, delivered in a variety of formats. The series is delivered in an interactive, learner-centered style of facilitation.

SPECIAL FEATURES

- Use of CompTia approved texts
- Hands –on use of testing equipment

BENEFITS

- Participants gain skills and knowledge that prepare them for the CTP+ certification.
- Participants expand their opportunities for higher technology positions.

VoIP-S (2007)

“THE PROVEN FORCE BEHIND WORKFORCE TRAINING”

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