



Prepare Today For A Brighter Tomorrow!

The Sage Group will be offering the following Tuition Aid courses in the Knoxville and surrounding Area Spring/Summer 2011

New Course Offering

A+ Essentials

- A+ Essentials Part 1-16 Hours
- A+ Essentials Part 2-16 Hours
- A+ Essentials Part 3-16 Hours
- A+ Essentials Part 4-16 Hours

Cisco Certified Network Associate Prep

- Part 1- 15 hours
- Part 2- 15 Hours
- Part 3- 15 Hours
- Part 4- 15 Hours

Student Information: Complete and Fax to 615-376-5432

You will receive an email announcing the scheduled class after a sufficient number of students sign up for each class. Please complete the following information and fax to 615-376-5432.

Name: _____
First MI Last

Home Address: _____
Street Address Apartment/Unit #

City State ZIP Code

Home Phone: _____ Work Phone: _____

Cell Phone: _____ Fax Number: _____

Email Address: _____

We make every effort to schedule classes *when and where* you need them. Classes are typically two evenings a week for 3 to 4 hours each. Which evenings do you prefer your classes: MONs & WEDs or TUEs & THURs?

Location to be determined when class is full.

For more information: Call Jennifer David at 800-689-7477 ext. 3105 or email jdavid@thesagegrp.com.

Your CWA union leadership has arranged to make this program available to you as a member service.

OVERVIEW for A+ Essentials

This four-part program will prepare participants for the Comp TIA A+ Essentials certification Exam. Participants will obtain the skills and knowledge necessary to install, build, Upgrade, repair, configure, troubleshoot, and perform preventative maintenance on personal computer hardware and operating systems.

Cisco Certified Network Associate Prep

Part 1 (15 hours) – This course provides comprehensive coverage of Cisco networking concepts and serves as an ideal guide to prepare for the CCNA Certification Exam. This course presents the basics of networking and teaches a variety of Cisco subject matters including OSI, TCP/IP, configuring IP addressing, router interfaces and Security Device Managers. Hands-on labs are included in this course and all concepts are reinforced with challenging real world review questions. A background in A+, Network+, or network support and administration is recommended for optimal performance in the course.

Part 2 (15 hours) –This course teaches subject matters including the IP Routing Process, configuring EIGRP and OSPF routing protocols, Layer 2 switching, and VLAN.

Part 3 (15 hours) – This course teaches subject matters including NAT, Cisco Wireless Technologies, IPv6, PPP, and frame relay and virtual private networks.

Part 4 (15 hours) – This course covers the set up of custom network configurations, building a simulated network, and troubleshooting and solving networking issues.